

# Quality and Product Safety Policy

## Introduction

Talisman Plastics Ltd is committed to maintaining and improving the Quality and Safety of the products it manufactures and assembles.

This Quality and Product Safety Policy sets out Talismans specific commitments in this area.

## Commitments

- Produce safe and legally compliant products which conform to the applicable regulations, legislation and customer specified quality requirements.
- Adhere to all requirements and obligations of our standards, e.g., ISO9001.
- Be our customers supplier of choice, by delivering products and services which meet (or exceed) customer expectations.

## Actions

In order to meet our commitments, we will define Quality and Product Safety objectives, targets and improvement actions related to this policy. Our objectives and actions include:

### Product Safety:

Maintain product safety systems in order to retain appropriate levels of product safety. This includes the prevention of foreign objects debris (FOD).

### Customer Satisfaction:

Continual monitoring and measuring of our performance against customer requirements, including response to customer requests, customer feedback and delivery targets (OTIF).

### Housekeeping & Cleaning:

Maintain excellent standards of housekeeping and site hygiene, by maintaining appropriate housekeeping / cleaning processes and promoting a 'clean as you go' approach.

### Employees:

Increase the competency of our employees by training and upskilling.

Maintain good personal hygiene standards and monitor the health of our employees in order to minimise the risk of product contamination.


## Implementation

The senior management team are responsible for this policy. It will be reviewed annually to ensure its relevance and effectiveness.

We will regularly evaluate the impact of our activities, products and services and will take action to continually improve our performance where opportunities are identified.

We will regularly evaluate progress against our objectives and targets.

This Quality & Product safety policy is accessible to our interested parties via our website.



**Shaun Champion,**  
**Managing Director**  
August 2022



**Mark Fellowes,**  
**Operations Director**  
August 2022



**Mark Cuthbert,**  
**Financial Controller**  
August 2022